



Innkeeper's Reference Book

published by the
Ontario Accommodation Association
5th EDITION! JUST PRINTED!



"This is the best resource that I have come across as an innkeeper."

-- John Keilty, The Gananoque Inn, Gananoque

The only book of its type! Over 470 pages!

- **Packed** with how-to information, valuable operational tips, legal guidelines, government regulations and Acts specific to Ontario's accommodation industry.
- **Perfect** for new and experienced innkeepers of all sizes and types of property.
- **477 pages** in length with sturdy water-resistant cover and spiral-bound so it lays flat.
- Easy-to-understand answers to hundreds of Frequently Asked Questions (FAQs) about operating an Ontario accommodation business.
- Helps you solve problems, avoid lawsuits and be a better innkeeper.
- Fifth Edition, published November 2011, **completely revised and expanded. 24% larger** than the 2006 Edition.
- Answers are cross-referenced and grouped under **20 topics** for easy locating.
- Endorsed by hundreds of innkeepers, plus hospitality lawyers and academics.
- Available **exclusively** from the Ontario Accommodation Association. No other Ontario tourism association produces a book like this!
- Written and edited by long-time OAA President, Bruce M. Gravel.

For a full list of all articles, grouped by topic, visit the OAA website at:
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